

RATING ACTION COMMENTARY

Fitch Affirms Credivalores IDRs at 'RD'

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Fitch Ratings - Rio de Janeiro/Bogota - 06 May 2024: Fitch Ratings has affirmed Credivalores - Crediservicios S.A.'s (Credivalores) Long- and Short-Term Foreign and Local Currency Issuer Default Ratings (IDRs) at 'Restricted Default' (RD) and its long- and short-term National Scale Rating at 'RD(col)'. Fitch has also affirmed Credivalores' USD210 million senior unsecured notes due 2025 at 'C'/'RR4' and the company's partial credit guarantee (PCG) local issuance national rating at 'CCC+(col)'/'RR4'.

KEY RATING DRIVERS

Credivalores' IDRs are based on its Standalone Credit Profile (SCP), which is below the implied SCP due to Fitch's assessment of the company's funding, liquidity and coverage at the lowest possible level on our scale. The rating reflects the restricted default on Credivalores' USD210 million senior unsecured notes due 2025.

Restructuring Continues: Credivalores made progress on the exchange offer of its 2025 notes for new senior secured notes due 2029, backed by a loan portfolio of USD168 million with step-up interest. The company confirmed that discussions with bondholders have been completed and will continue with regulatory filings. In Fitch's opinion, the reprofiling of its debt is part of the company's strategy to strengthen its capital structure and contribute to its long-term financial sustainability. Credivalores continues facing execution risks related to the restructuring plan.

Fitch believes this offer constitutes a distressed debt exchange (DDE) under our criteria, as the transaction will lead to a material reduction in terms and, in our view, is being conducted to avoid a default. Fitch will reevaluate the IDRs based on the new capital structure and credit profile upon completion of the exchange offer.

Funding, Liquidity and Coverage Remain a Constraint: Fitch has maintained the Funding, Liquidity and Coverage score at 'rd' with high importance as the company has not completed the debt agreement. The debt restructuring will include an increase in secure debt as the exchange will be guaranteed with a portion of the loan portfolio, supporting the funding strategy based on asset-backed securities. Fitch expects the ratio of unsecured debt to total debt to decline from 69.4% in December 2023 to below 20%, while the core ratio of liquid assets and undrawn committed facilities to short-term funding should remain below 0.4x.

Business Profile Affected by Leverage, Funding and Profitability: Credivalores is the largest NBFI in Colombia engaged in consumer lending to the low to mid-income population that is not served by traditional banks in small and mid-sized cities. The company business profile has been affected by structural issues regarding leverage, funding and profitability together with a higher risk loan portfolio. The company has been able to generate relatively stable total operating income (TOI) in the last four years with an average of USD31 million from 2019 to 2023 amid a challenging operating environment and the restructuring of its financial liabilities.

Weak Asset Quality: Asset quality remains a challenge as the level of impaired loans, at Stage 3 to total loans further deteriorated to 21.8% at YE 2023. The reserve coverage ratio increased to 112% given the semi-secured portion of the portfolio and the decrease in the credit card business. The economic slowdown and the gross portfolio contraction are likely to affect the metrics, mainly for the unsecured segment. Fitch expects non-performing loans remain above 17% and asset quality gradually improve once the company's strategy on payrolls starts to weigh on the loan portfolio.

Weak Profitability: The company reported low but positive results during 2023 after significant losses reported during 2022. The pre-tax ROAA of 0.4% as of December 2023 is similar to the average of 2018-2021 of 0.4%. A strong contraction on business volumes as a consequence of its restructuring plan, 2022 payment of the financial commitments, Colombian economy deceleration and high provision expenses, were not offset by the increase on interest rate and the positive impact of foreign echange. Fitch expects limited profitability improvements, contingent to the materialization of the new debt strategy and the resume of the payroll strategy.

Tight Capitalization and Leverage: At YE 2023, the company's debt to tangible equity ratio of 11.6x reversed the negative result of 2022 due to the capital injection and earnings generation in 2023. Fitch expects the DDE, if agreed, to result in an improved debt maturity

structure and a gradual improvement in internal capital generation, with a debt to tangible equity ratio below 7x at YE 2024.

RATING SENSITIVITIES

Factors that Could, Individually or Collectively, Lead to Negative Rating Action/Downgrade

--The IDR will be downgraded to 'D' if a bankruptcy filings, administration, receivership, liquidation or other formal winding-up procedure or that has otherwise ceased business and debt is still outstanding.

Factors that Could, Individually or Collectively, Lead to Positive Rating Action/Upgrade

--Fitch will reassess the IDRs upon the completion of a debt restructuring process; the updated IDRs will reflect the new capital structure and credit profile of the issuer.

DEBT AND OTHER INSTRUMENT RATINGS: KEY RATING DRIVERS

Partial Credit Guarantee (PGC) Issuance

Credivalores' partial guarantee bond local issuance for COP160.000 million is rated four notches above its national long-term rating. The level of enhancement above the base recovery corresponds to the additional recovery that the guarantee gives to the notes, which improves the recovery rate for the bond holders is case of default. The notes have an irrevocable partial guarantee for 70% for payment of interest or principal from Fondo Nacional de Garantias rated 'AAA(col)'.

Credivalores' senior unsecured debt is in line with its respective corporate rating level, as the debt is senior unsecured. The 'RR4' Recovery Rating assigned to Credivalores' senior unsecured issuance reflects average recovery prospects.

DEBT AND OTHER INSTRUMENT RATINGS: RATING SENSITIVITIES

- --The company's senior unsecured debt is expected to move in line with the Long-Term IDR, although a material increase in the proportion of secured debt could result in the unsecured debt being notched down from the IDR;
- --The four-notch relativity of the PCG issuance above Credivalores' Long-Term National Scale rating could be reduced by future increases in the issuer rating or by an improvement in its intrinsic recovery according to Fitch's methodology;

--A downward move in Credivalores' Long-Term National Scale rating would negatively affect the PCG ratings.

ADJUSTMENTS

The SCP has been assigned below the implied SCP due to the following adjustment reason(s): Weakest Link - Funding, Liquidity & Coverage (negative).

The Business Profile score has been assigned below the implied score due to the following adjustment reason(s): Business model (negative), Historical and future developments (negative).

The Earnings & Profitability score has been assigned above the implied score due to the following adjustment reason(s): Historical and future metrics (positive).

The Capitalization & Leverage score has been assigned below the implied score due to the following adjustment reason(s): Risk profile and business model (negative).

REFERENCES FOR SUBSTANTIALLY MATERIAL SOURCE CITED AS KEY DRIVER OF RATING

The principal sources of information used in the analysis are described in the Applicable Criteria.

ESG CONSIDERATIONS

Credivalores has an ESG Relevance Score of '4' for Management Strategy due to risks associated with the company's ability to execute its strategy to pay and refinance its senior unsecured debt. These execution risks have a negative impact on the credit profile and are relevant to the rating in conjunction with other factors.

The highest level of ESG credit relevance is a score of '3', unless otherwise disclosed in this section. A score of '3' means ESG issues are credit-neutral or have only a minimal credit impact on the entity, either due to their nature or the way in which they are being managed by the entity. Fitch's ESG Relevance Scores are not inputs in the rating process; they are an observation on the relevance and materiality of ESG factors in the rating decision. For more information on Fitch's ESG Relevance Scores, visit

www.fitchratings.com/topics/esg/products#esg-relevance-scores.

RATING ACTIONS

| ENTITY/DEBT \$ | RATING \$ | RECOVERY \$ | PRIOR \$ |
|--------------------------------------|----------------------------|----------------|-----------|
| Credivalores- Crediservicios S.A. | LT IDR RD Affirmed | | RD |
| | ST IDR RD Affirmed | | RD |
| | LC LT IDR RD Affirmed | | RD |
| | LC ST IDR RD Affirmed | | RD |
| | Natl LT RD(col) Affirmed | | RD(col) |
| | Natl ST RD(col) Affirmed | | RD(col) |
| senior unsecured | LT C Affirmed | RR4 | С |
| guaranteed | Natl LT CCC+(col) Affirmed | RR4 | CCC+(col) |

VIEW ADDITIONAL RATING DETAILS

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APPLICABLE CRITERIA

National Scale Rating Criteria (pub. 22 Dec 2020)

Metodología de Calificaciones en Escala Nacional (pub. 22 Dec 2020)

Third-Party Partial Credit Support Rating Criteria - Effective from 11 June 2021 to 3 May 2024 (pub. 11 Jun 2021)

Metodología de Calificación de Soporte Parcial de Crédito por Terceras Partes (pub. 25 Aug 2021)

Metodología de Calificación de Instituciones Financieras No Bancarias – Efectiva del 25 de julio de 2023 al 19 de marzo de 2024 (pub. 25 Jul 2023)

Non-Bank Financial Institutions Rating Criteria (pub. 17 Jan 2024) (including rating assumption sensitivity)

ADDITIONAL DISCLOSURES

Dodd-Frank Rating Information Disclosure Form

Solicitation Status

Endorsement Policy

ENDORSEMENT STATUS

Credivalores-Crediservicios S.A.

EU Endorsed, UK Endorsed

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