



RATING ACTION COMMENTARY

Fitch Downgrades Credivalores' IDR to 'C' as it Enters Grace Period

Thu 08 Feb, 2024 - 5:10 PM ET

Fitch Ratings - New York/Bogota - 08 Feb 2024: Fitch Ratings has downgraded Credivalores-Crediservicios S.A.'s (Credivalores) Long-Term Foreign and Local Currency Issuer Default Rating (IDR) to 'C' from 'B-' and its senior debt to 'C'/'RR4' from 'B-'/'RR4'. Fitch has also downgraded the Short-Term Foreign and Local Currency IDR to 'C' from 'B'.

Additionally, Fitch has downgraded Credivalores' Long- and Short-Term National Scale ratings to 'C(col)'/ 'C(col)' from 'BBB-(col)'/ 'F3(col)' and the company's partial credit guarantee (PCG) local issuance national rating to 'CCC+(col)'/ 'RR4' from 'A(col)', keeping the four notches relativity above Credivalores' Long-Term National Scale rating.

The downgrade follows the company's announcement on Feb. 7, 2024 of an exchange debt offer for its USD 210 million notes due February 2025 and the use of the 30-day grace period for the coupon due Feb. 7, 2024 to materialize the agreement to implement a debt restructuring.

Once the company discloses the terms and conditions of the exchange offer, Fitch will assess the terms of the exchange and concurrent consent solicitation to determine if it constitutes a distressed debt exchange (DDE). If the exchange offer is deemed as DDE, Fitch will downgrade Credivalores' IDR to 'Restricted Default' (RD) on completion of the DDE.

KEY RATING DRIVERS

Credivalores' IDRs are based on its standalone credit profile (SCP), which is below the implied SCP due to the weakest link of funding, liquidity and coverage.

Funding, Liquidity and Coverage Revised Downward: Fitch has downgraded its assessment of Credivalores' funding, liquidity and coverage factor score to 'c' from 'b' with a Negative trend and high importance, as this factor constitutes the company's main credit weakness. Although the refinancing of the Euro Notes reduced the pressure on short-term liquidity, the coupon of 2025 bonds and its maturity within the next 12 months is becoming challenging for the entity. Credivalores' liquidity coverage is pressured by the increasing proportion of short-term debt, which represented around 20% of the total debt at September 2023. At the same time, the core metric of liquid assets and undrawn committed facilities to short-term funding was close to 0.36x.

Challenging Operating Environment: Fitch expects Colombian non-bank financial institution (NBFI) performance to improve moderately during 2024 due to lower GDP growth, declining inflation but still above the central bank's 3+/-1% target, a slow decrease in funding cost and gradual improvement on asset quality after a peak reached during 2H23. Furthermore, exposure to global markets and political uncertainty will likely continue to pose challenges and headwinds to economic growth. Funding and liquidity will continue to weigh on NBFIs' growth and profitability, especially given investor risk aversion and more limited access to local debt markets.

Business Profile Affected by Leverage, Funding and Profitability: Credivalores is the largest NBFI in Colombia engaged in consumer lending to the low-to-mid income population that is not served by traditional banks in small and mid-sized cities. The company has been able to generate relatively stable total operating income (TOI) in the last four years with an average of USD30 million from 2019 to 2023. However, the business profile has been affected by structural issues regarding leverage, funding and profitability together with a higher risk loan portfolio.

Increased Execution Risk: In Fitch's view, Credivalores' plans to restructure its senior notes have a high execution risk. The payment relies on the successful completion of the agreement and positive advances in its payroll business strategy.

Higher Risk Profile: Credivalores has developed robust underwriting standards for the payroll business that is similar to other local competitors and follows Colombian regulations. However, the high proportion of unsecured loans underpins weak asset

quality. Refinancing risk boosted market risk exposures, reflecting poor stability of financial results throughout the cycle and weak risk controls. Also, Credivalores is exposed to high currency risk as part of its debt is denominated in U.S. dollars, while revenue is generated solely in Colombian Pesos.

Tight Capitalization and Leverage: Credivalores' high leverage remains a credit weakness due to limited profitability. Successful completion of the exchange offer will reduce near-term refinancing risk and should gradually improve internal capital generation.

Weak Asset Quality: Asset quality remains a challenge as the level of impaired loans, over 60 days, to total loans continued to be high at 20.1% at September 2023. The reserve coverage ratio increased to 112% given the semi-secured portion of the portfolio and the decrease in the credit card business, a level below the banking system average of 186% at September 2023. The expected economic slowdown is likely to affect the metrics, mainly for the unsecured segment. NPLs will likely remain above 17% and the asset quality will gradually improve once the company's focus on payrolls starts to weigh on the loan portfolio.

Weak Profitability: The company reported low but positive results during 2023 after significant losses observed during 2022. The pre-tax ROAA of 0.4% as of September 2023 is similar to the average of 2018-2021 of 0.4%. A strong contraction on business volumes as a consequence of its 2022 payment of the financial commitments, the Colombian economy deceleration and high provision expenses were not offset by the significant increase on interest rate and the positive impact of FX. Fitch expects the change in profitability to continue in a 12-month to 18-month period, supported by the payroll focus strategy and the materialization of the new debt strategy based on the use of asset-backed founding sources.

RATING SENSITIVITIES

Factors that Could, Individually or Collectively, Lead to Negative Rating Action/Downgrade

--Fitch will downgrade Credivalores' Long-Term IDR to 'RD' once the exchange is completed and Fitch considered it is a DDE, and then reassess the company's IDR based on the post-restructuring capital structure.;

--Fitch will downgrade the ratings if the negotiation of the agreement exceeds the grace period as this also constitutes a RD.

Factors that Could, Individually or Collectively, Lead to Positive Rating Action/Upgrade

--Fitch will reassess Credivalores' SCP after the completion of the DDE to determine the Long-Term IDR and senior unsecured rating.

DEBT AND OTHER INSTRUMENT RATINGS: KEY RATING DRIVERS**PCG Issuance**

Credivalores' partial guarantee bond local issuance for COP160.000 million is rated four notches above its national long-term rating. The level of enhancement above the base recovery corresponds to the additional recovery that the guarantee gives to the notes, which improves the recovery rate for the bond holders in case of default. The notes have an irrevocable partial guarantee for 70% for payment of interest or principal from Fondo Nacional de Garantias rated 'AAA(col)'.

DEBT AND OTHER INSTRUMENT RATINGS: RATING SENSITIVITIES

--The company's senior unsecured debt is expected to move in line with the Long-Term IDR, although a material increase in the proportion of secured debt could result in the unsecured debt being notched down from the IDR;

--The four-notch relativity of the PCG issuance above Credivalores' Long-Term National Scale rating could be reduced by future increases in the issuer rating or by an improvement in its intrinsic recovery according to Fitch's methodology;

--A downward move in Credivalores' Long-Term National Scale rating would negatively affect the PCG ratings.

ADJUSTMENTS

The Standalone Credit Profile has been assigned below the implied Standalone Credit Profile due to the following adjustment reason: Weakest Link - Funding, Liquidity & Coverage (negative).

The Business Profile score has been assigned below the implied score due to the following adjustment reasons: Business model (negative), Historical and future developments (negative).

The Earnings & Profitability score has been assigned above the implied score due to the following adjustment reason: Historical and future metrics (positive).

The Funding, Liquidity & Coverage score has been assigned below the implied score due to the following adjustment reasons: Business model/funding market convention (negative), Liquidity coverage (negative).

REFERENCES FOR SUBSTANTIALLY MATERIAL SOURCE CITED AS KEY DRIVER OF RATING

The principal sources of information used in the analysis are described in the Applicable Criteria.

ESG CONSIDERATIONS

The highest level of ESG credit relevance is a score of '3', unless otherwise disclosed in this section. A score of '3' means ESG issues are credit-neutral or have only a minimal credit impact on the entity, either due to their nature or the way in which they are being managed by the entity. Fitch's ESG Relevance Scores are not inputs in the rating process; they are an observation on the relevance and materiality of ESG factors in the rating decision. For more information on Fitch's ESG Relevance Scores, visit <https://www.fitchratings.com/topics/esg/products#esg-relevance-scores>.

RATING ACTIONS

ENTITY / DEBT ↕	RATING ↕			RECOVERY ↕	PRIOR ↕
Credivalores-Crediservicios S.A.	LT IDR	C	Downgrade		B- Rating Outlook Negative
	ST IDR	C	Downgrade		B

	LC LT IDR	C	Downgrade		B- Rating Outlook Negative
	LC ST IDR	C	Downgrade		B
	Natl LT	C(col)	Downgrade		BBB-(col) Rating Outlook Negative
	Natl ST	C(col)	Downgrade		F3(col)
senior unsecured	LT	C	Downgrade	RR4	B-
guaranteed	Natl LT	CCC+(col)	Downgrade	RR4	A(col)

[VIEW ADDITIONAL RATING DETAILS](#)

FITCH RATINGS ANALYSTS

Robert Stoll

Director

Primary Rating Analyst

+1 212 908 9155

robert.stoll@fitchratings.com

Fitch Ratings, Inc.

Hearst Tower 300 W. 57th Street New York, NY 10019

Sergio Pena

Director

Secondary Rating Analyst

+57 601 241 3233

sergio.pena@fitchratings.com

Monica Ibarra Garcia

Senior Director

Committee Chairperson

+52 81 4161 7050

monica.ibarragarcia@fitchratings.com

MEDIA CONTACTS

Sandro Scenga

New York

+1 212 908 0278

sandro.scenga@thefitchgroup.com

Additional information is available on www.fitchratings.com

PARTICIPATION STATUS

The rated entity (and/or its agents) or, in the case of structured finance, one or more of the transaction parties participated in the rating process except that the following issuer(s), if any, did not participate in the rating process, or provide additional information, beyond the issuer's available public disclosure.

APPLICABLE CRITERIA

[National Scale Rating Criteria \(pub. 22 Dec 2020\)](#)

[Metodología de Calificaciones en Escala Nacional \(pub. 22 Dec 2020\)](#)

[Third-Party Partial Credit Support Rating Criteria \(pub. 11 Jun 2021\)](#)

[Metodología de Calificación de Soporte Parcial de Crédito por Terceras Partes \(pub. 25 Aug 2021\)](#)

[Metodología de Calificación de Instituciones Financieras No Bancarias \(pub. 25 Jul 2023\)](#)

[Non-Bank Financial Institutions Rating Criteria \(pub. 17 Jan 2024\) \(including rating assumption sensitivity\)](#)

ADDITIONAL DISCLOSURES

[Dodd-Frank Rating Information Disclosure Form](#)

[Solicitation Status](#)

[Endorsement Policy](#)

ENDORSEMENT STATUS

Credivalores-Crediservicios S.A.

EU Endorsed, UK Endorsed

DISCLAIMER & DISCLOSURES

All Fitch Ratings (Fitch) credit ratings are subject to certain limitations and disclaimers. Please read these limitations and disclaimers by following this link: <https://www.fitchratings.com/understandingcreditratings>. In addition, the following <https://www.fitchratings.com/rating-definitions-document> details Fitch's rating definitions for each rating scale and rating categories, including definitions relating to default. ESMA and the FCA are required to publish historical default rates in a central repository in accordance with Articles 11(2) of Regulation (EC) No 1060/2009 of the European Parliament and of the Council of 16 September 2009 and The Credit Rating Agencies (Amendment etc.) (EU Exit) Regulations 2019 respectively.

Published ratings, criteria, and methodologies are available from this site at all times. Fitch's code of conduct, confidentiality, conflicts of interest, affiliate firewall, compliance, and other relevant policies and procedures are also available from the Code of Conduct section of this site. Directors and shareholders' relevant interests are available at <https://www.fitchratings.com/site/regulatory>. Fitch may have provided another permissible or ancillary service to the rated entity or its related third parties. Details of permissible or ancillary service(s) for which the lead analyst is based in an ESMA-

or FCA-registered Fitch Ratings company (or branch of such a company) can be found on the entity summary page for this issuer on the Fitch Ratings website.

In issuing and maintaining its ratings and in making other reports (including forecast information), Fitch relies on factual information it receives from issuers and underwriters and from other sources Fitch believes to be credible. Fitch conducts a reasonable investigation of the factual information relied upon by it in accordance with its ratings methodology, and obtains reasonable verification of that information from independent sources, to the extent such sources are available for a given security or in a given jurisdiction. The manner of Fitch's factual investigation and the scope of the third-party verification it obtains will vary depending on the nature of the rated security and its issuer, the requirements and practices in the jurisdiction in which the rated security is offered and sold and/or the issuer is located, the availability and nature of relevant public information, access to the management of the issuer and its advisers, the availability of pre-existing third-party verifications such as audit reports, agreed-upon procedures letters, appraisals, actuarial reports, engineering reports, legal opinions and other reports provided by third parties, the availability of independent and competent third-party verification sources with respect to the particular security or in the particular jurisdiction of the issuer, and a variety of other factors. Users of Fitch's ratings and reports should understand that neither an enhanced factual investigation nor any third-party verification can ensure that all of the information Fitch relies on in connection with a rating or a report will be accurate and complete. Ultimately, the issuer and its advisers are responsible for the accuracy of the information they provide to Fitch and to the market in offering documents and other reports. In issuing its ratings and its reports, Fitch must rely on the work of experts, including independent auditors with respect to financial statements and attorneys with respect to legal and tax matters. Further, ratings and forecasts of financial and other information are inherently forward-looking and embody assumptions and predictions about future events that by their nature cannot be verified as facts. As a result, despite any verification of current facts, ratings and forecasts can be affected by future events or conditions that were not anticipated at the time a rating or forecast was issued or affirmed. Fitch Ratings makes routine, commonly-accepted adjustments to reported financial data in accordance with the relevant criteria and/or industry standards to provide financial metric consistency for entities in the same sector or asset class.

The complete span of best- and worst-case scenario credit ratings for all rating categories ranges from 'AAA' to 'D'. Fitch also provides information on best-case rating upgrade scenarios and worst-case rating downgrade scenarios (defined as the 99th percentile of rating transitions, measured in each direction) for international credit ratings, based on historical performance. A

simple average across asset classes presents best-case upgrades of 4 notches and worst-case downgrades of 8 notches at the 99th percentile. Sector-specific best- and worst-case scenario credit ratings are listed in more detail at <https://www.fitchratings.com/site/re/10238496>

The information in this report is provided “as is” without any representation or warranty of any kind, and Fitch does not represent or warrant that the report or any of its contents will meet any of the requirements of a recipient of the report. A Fitch rating is an opinion as to the creditworthiness of a security. This opinion and reports made by Fitch are based on established criteria and methodologies that Fitch is continuously evaluating and updating. Therefore, ratings and reports are the collective work product of Fitch and no individual, or group of individuals, is solely responsible for a rating or a report. The rating does not address the risk of loss due to risks other than credit risk, unless such risk is specifically mentioned. Fitch is not engaged in the offer or sale of any security. All Fitch reports have shared authorship. Individuals identified in a Fitch report were involved in, but are not solely responsible for, the opinions stated therein. The individuals are named for contact purposes only. A report providing a Fitch rating is neither a prospectus nor a substitute for the information assembled, verified and presented to investors by the issuer and its agents in connection with the sale of the securities. Ratings may be changed or withdrawn at any time for any reason in the sole discretion of Fitch. Fitch does not provide investment advice of any sort. Ratings are not a recommendation to buy, sell, or hold any security. Ratings do not comment on the adequacy of market price, the suitability of any security for a particular investor, or the tax-exempt nature or taxability of payments made in respect to any security. Fitch receives fees from issuers, insurers, guarantors, other obligors, and underwriters for rating securities. Such fees generally vary from US\$1,000 to US\$750,000 (or the applicable currency equivalent) per issue. In certain cases, Fitch will rate all or a number of issues issued by a particular issuer, or insured or guaranteed by a particular insurer or guarantor, for a single annual fee. Such fees are expected to vary from US\$10,000 to US\$1,500,000 (or the applicable currency equivalent). The assignment, publication, or dissemination of a rating by Fitch shall not constitute a consent by Fitch to use its name as an expert in connection with any registration statement filed under the United States securities laws, the Financial Services and Markets Act of 2000 of the United Kingdom, or the securities laws of any particular jurisdiction. Due to the relative efficiency of electronic publishing and distribution, Fitch research may be available to electronic subscribers up to three days earlier than to print subscribers.

For Australia, New Zealand, Taiwan and South Korea only: Fitch Australia Pty Ltd holds an Australian financial services license (AFS license no. 337123) which authorizes it to provide credit ratings to wholesale clients only. Credit ratings information

published by Fitch is not intended to be used by persons who are retail clients within the meaning of the Corporations Act 2001. Fitch Ratings, Inc. is registered with the U.S. Securities and Exchange Commission as a Nationally Recognized Statistical Rating Organization (the “NRSRO”). While certain of the NRSRO's credit rating subsidiaries are listed on Item 3 of Form NRSRO and as such are authorized to issue credit ratings on behalf of the NRSRO (see <https://www.fitchratings.com/site/regulatory>), other credit rating subsidiaries are not listed on Form NRSRO (the “non-NRSROs”) and therefore credit ratings issued by those subsidiaries are not issued on behalf of the NRSRO. However, non-NRSRO personnel may participate in determining credit ratings issued by or on behalf of the NRSRO.

dv01, a Fitch Solutions company, and an affiliate of Fitch Ratings, may from time to time serve as loan data agent on certain structured finance transactions rated by Fitch Ratings.

Copyright © 2024 by Fitch Ratings, Inc., Fitch Ratings Ltd. and its subsidiaries. 33 Whitehall Street, NY, NY 10004. Telephone: 1-800-753-4824, (212) 908-0500. Reproduction or retransmission in whole or in part is prohibited except by permission. All rights reserved.

[READ LESS](#)

SOLICITATION STATUS

The ratings above were solicited and assigned or maintained by Fitch at the request of the rated entity/issuer or a related third party. Any exceptions follow below.

ENDORSEMENT POLICY

Fitch's international credit ratings produced outside the EU or the UK, as the case may be, are endorsed for use by regulated entities within the EU or the UK, respectively, for regulatory purposes, pursuant to the terms of the EU CRA Regulation or the UK Credit Rating Agencies (Amendment etc.) (EU Exit) Regulations 2019, as the case may be. Fitch's approach to endorsement in the EU and the UK can be found on Fitch's [Regulatory Affairs](#) page on Fitch's website. The endorsement status of international credit ratings is provided within the entity summary page for each rated entity and in the transaction detail pages for structured finance transactions on the Fitch website. These disclosures are updated on a daily basis.